## **HBW Portrait Retake Info**

- 1. If you have <u>any problems</u> with your photos (i.e. wrong package, did not receive your package, etc.) please contact Picture Perfect Photography at 973.751.4800 <u>do not</u> contact Ms. Heckel or Ms. Rusignuolo they are unable to assist you with these issues.
- 2. Photo retakes are on Wednesday, November 12. Students will be called down by grade starting at 9:30am. If a student wishes to have their photos retaken, they should come down to the auditorium when their grade is called. Individual students will not be called down.
- 3. Students will only receive complimentary ID cards with their first set of photos. None will be issued with retakes.

  Lost/misplaced/stolen ID cards will not be replaced.
- 4. Retake Costs
  - a. \$5 If you just don't like your pictures and want them retaken. YOU MUST BRING YOUR ORIGINAL PHOTOS WITH YOU!
  - b. Free If there is something wrong with your original photos (i.e. eyes closed, etc.) Again, YOU MUST BRING YOUR ORIGINAL PHOTOS WITH YOU!
- 5. If you did not have your portrait taken on the original photo days, you may have your picture taken on November 12 as well. Extra order forms/envelopes to order portraits are available in the main office.